West Des Moines Water Works

STATISTICS AS OF 10/30/26

Total Deposits	570,343.50	Web Registered Accounts	23,690
Total Flex Pay Accounts	3,359	Paperless Accounts	15,474

	ALL	ACTIVE	INACTIVE[1]
Total Accounts Available	29,665	29,160	505
Accounts with water service	29,195	28,805	390
998 Accounts	0	0	0
Radio Read Accounts	325	322	3
Tower Read Accounts	28,594	28,483	111
No Meter Installed	276	0	276
Sewer, no water (also deducts)	42	40	2
Solid Waste Only Accounts	188	188	0
Stormwater Only Accounts	148	123	25
No Services [2]	57	4	53
Total Accounts Checked	**29,630**	29,160	470

ACCOUNTS BY CUSTOMER CLASS

	Total	Active	Inactive
Irrigation	4,112	4,015	97
School	41	39	2
Industrial	41	37	4
Church	39	38	1
Sgl Family	15,511	15,333	178
Irrigation (Faucet)	1,179	1,146	33
Multi Fam	704	698	6
Multi Comm	258	251	7
Commercial	1,127	1,019	108
Sgl Family - Other	6,525	6,481	44
Government	128	103	25
Total	**29,665**	**29,160**	**505**

METER BY SIZE

5/8	2,186
3/4	22,765
1	2,856
1.5	846
2	224
3	61
4	10
6	9
8	0
10	6
No Meter Required [3]	665
Unk	38
Total	**29,666** *

[1] "Inactive" accounts meet at least one of the following criteria:
- accounts marked as "Shut-Off" including snowbirds; non-pay shutoffs excluded
- vacant property where the building has been demolished
- any account that is between tenants and not receiving any services

[2] "No Services" accounts meet at least one of the following criteria:
- vacant property where the building has been demolished (inactive)
- solid waste only accounts without a cart assigned (active)

[3] "No Meter Required" accounts meet at least one of the following criteria:
- all accounts without water service
- "Inactive" accounts without a water meter

* A total of 2 meters are associated to 1 account(s).

New Construction Not Included

SUMMARY OF CUSTOMER BILLING

10/30/2026

West Des Moines Water Works

Total Number of Accounts Billed: 29,413

	1	2	3	4	5	6	7	8	9	10	11	Total
City Dallas Local Tax	0.00	1,915.14	0.00	0.00	575.72	0.00	48.66	0.00	0.00	0.00	0.00	2,539.52
City Madison Local Ta	0.00	8.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	8.12
City Polk Local Tax	0.00	2,072.49	0.00	0.00	649.46	113.33	57.94	0.00	0.00	0.00	0.00	2,893.22
City Sales Tax	0.00	25,575.05	0.00	0.00	7,351.41	679.94	639.63	0.00	0.00	0.00	0.00	34,246.03
City Warren Local Tax	0.00	266.86	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	266.86
Misc Charges Dallas	985.00	120.00	20.00	65.00	60.00	0.00	0.00	0.00	(40.00)	0.00	335.00	1,545.00
Misc Charges Polk	10,089.79	930.00	0.00	206.75	260.00	100.00	40.00	0.00	220.00	(160.00)	810.00	12,496.54
Misc Charges Warren	(195.00)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	(100.00)	(295.00)
Sewer Availability	56,341.02	3,622.98	116.87	2,622.04	942.50	120.65	131.95	15.08	3.77	0.00	24,518.39	88,435.25
Sewer Dallas Cost	113,047.72	134,097.81	2,536.86	107,002.02	33,952.42	0.00	2,127.92	32.16	0.00	0.00	71,875.02	464,671.93
Sewer Polk Cost	283,190.67	118,021.30	15,036.98	184,428.55	33,968.06	3,962.89	1,414.83	89.63	0.32	0.00	40,055.04	680,168.27
Sewer Warren Cost	5,407.99	18,764.77	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1,660.38	25,833.14
Solid Waste	253,414.62	34.20	0.00	943.74	0.00	0.00	0.00	0.00	0.00	0.00	13,860.41	268,252.97
Stormwater Mgmt Fee	203,659.38	177,469.90	16,245.90	51,376.05	54,870.75	10,296.01	8,716.95	1,707.75	361.35	0.00	70,072.50	594,776.54
Water Basic Dallas	18,447.98	2,784.14	93.23	2,860.88	1,333.55	0.00	73.58	11.68	11,382.06	733.70	18,471.23	56,192.03
Water Basic Polk	51,997.96	5,961.80	368.38	4,060.40	2,117.14	236.93	163.10	209.34	11,260.30	4,872.37	11,493.76	92,741.48
Water Basic Warren	880.23	1,658.59	0.00	0.00	0.00	0.00	0.00	0.00	104.45	4.73	498.83	3,146.83
Water Dallas Cost	109,580.33	127,347.37	2,956.64	101,615.44	32,235.53	0.00	2,052.95	30.54	78,797.74	1,149.55	68,205.65	523,971.74
Water Polk Cost	273,377.07	129,243.93	16,927.43	175,353.78	33,920.82	7,268.08	1,343.61	76.88	75,391.70	5,617.89	37,957.28	756,478.47
Water Service Excise T	27,613.55	15,775.95	73.84	15,793.71	4,137.16	248.33	187.53	12.05	10,813.58	743.07	8,291.56	83,690.33
Water Warren Cost	6,090.98	18,297.32	0.00	0.00	0.00	0.00	0.00	0.00	4,937.06	39.90	1,576.79	30,942.05
Total	1,413,929.29	783,967.72	54,376.13	646,328.36	206,374.52	23,026.16	16,998.65	2,185.11	193,232.33	13,001.21	369,581.84	3,723,001.32

Billing Cycle Number

Cycle	Invoice Count	Sewer Charges	Storm Water Fee
5	355	288	253
3	5,111	3,991	4,357
1	4,946	4,374	4,466
2	4,277	3,762	3,813
4	14,724	10,842	11,139
	29,413	**23,257**	**24,028**

Water Usage Summary

Customer Class	Usage
1	55,748,634
2	39,384,411
3	2,848,723
4	39,680,417
5	9,468,614
6	1,041,271
7	488,612
8	1,459,977
9	18,158,408
10	779,835
11	15,412,562
	184,471,464

Consumption Credits

Customer Class	Usage
1	-1,719
2	-1
9	-187
10	-53
	-1,960

CUSTOMER CLASSES

(1) Single Family Residential
(2) Single Occupancy Commercial
(3) Schools
(4) Multi-Family Residental
(5) Multi-Occupancy Commercial
(6) Industrial
(7) Churches
(8) Government
(9) Irrigation
(10) Irrigation (Faucet)
(11) Single Family - Other

Summary Of Readings

Description	Readings
Tower Read	28,359
Radio Read	311
Final Read	252
Manual	157
Estimate	100

Late Payment Charges Assessed

Number of Charges: 1,877 **Value:** $5,440.60

Donations

Number of Donations: 92 **Amount:** $1,115.72

Deposits Refunded

Total Of Deposits Refunded: 22,240.00

Oct Balance Write Offs

Stormwater Mgmt Fee	($652.21)
Sewer Cost	($895.48)
Solid Waste	($527.63)
Sewer Availability	($233.80)

Summary Of Billing - Misc Charges

Cycle	1	2	3	4	5	Total
Deposit	**$2,390.00**	**$740.00**	**$2,490.00**	**$970.00**	**($9,710.00)**	**($3,120.00)**
# of Customers:	**93**	**50**	**79**	**119**	**233**	**574**
Labor	**$425.00**	**$0.00**	**$560.00**	**$0.00**	**$0.00**	**$985.00**
# of Customers:	**3**	**0**	**1**	**0**	**2**	**6**
Materials	**$225.00**	**$0.00**	**$185.92**	**$0.00**	**$0.00**	**$410.92**
# of Customers:	**1**	**0**	**1**	**0**	**2**	**4**
Misc Local Tax	**$6.75**	**$0.25**	**$8.61**	**$0.00**	**($0.25)**	**$15.36**
# of Customers:	**5**	**1**	**6**	**0**	**1**	**13**
Misc Sales Tax	**$40.50**	**$1.50**	**$51.66**	**$0.00**	**($1.50)**	**$92.16**
# of Customers:	**5**	**1**	**6**	**0**	**5**	**17**
Miscellaneous	**($284.40)**	**$0.00**	**$365.00**	**$0.00**	**$0.00**	**$80.60**
# of Customers:	**3**	**0**	**1**	**0**	**0**	**4**
Non-Pay Penalty	**$5,255.00**	**$2,605.00**	**$1,460.00**	**$3,660.00**	**$487.50**	**$13,467.50**
Fee	**252**	**124**	**71**	**181**	**24**	**652**
Return Check	**$400.00**	**$100.00**	**$250.00**	**$825.00**	**$100.00**	**$1,675.00**
# of Customers:	**16**	**6**	**10**	**35**	**6**	**73**
Turn On/Off	**$25.00**	**$25.00**	**$115.00**	**$0.00**	**($25.00)**	**$140.00**
# of Customers:	**1**	**1**	**4**	**0**	**1**	**7**
Total	**$8,482.85**	**$3,471.75**	**$5,486.19**	**$5,455.00**	**($9,149.25)**	**$13,746.54**
	379	**183**	**179**	**335**	**274**	**1,350**

Total (Billed & Not Billed): $13,746.54
Count: 1350

WEST DES MOINES WATER PRODUCTION REPORT

Gallons X 1000

Date	AC Ward High Service	Elm St to AC Ward	Outside Boosters & Meters to WDM System	ASR Injection	ASR Recovery	ASR Waste	*Total System Usage*	Deduct Water	*Net System Usage*	CIWW Production
10/1/2026	**4,836**	0	**1,856**	0	0	0	***6,692***	415	***6,277***	**4,421**
10/2/2026	**4,964**	0	**1,876**	0	0	0	***6,840***	500	***6,340***	**4,464**
10/3/2026	**5,258**	0	**1,823**	0	0	0	***7,081***	489	***6,592***	**4,769**
10/4/2026	**5,100**	0	**1,924**	0	0	0	***7,024***	430	***6,594***	**4,670**
10/5/2026	**4,996**	0	**1,413**	0	0	0	***6,409***	454	***5,955***	**4,542**
10/6/2026	**5,198**	0	**3,861**	1,446	0	0	***9,059***	428	***8,631***	**4,770**
10/7/2026	**4,990**	0	**4,897**	2,474	0	0	***9,887***	417	***9,470***	**4,573**
10/8/2026	**5,056**	0	**4,212**	2,477	0	0	***9,268***	477	***8,791***	**4,579**
10/9/2026	**5,234**	0	**5,127**	2,474	0	0	***10,361***	445	***9,916***	**4,789**
10/10/2026	**5,302**	0	**4,882**	2,477	0	0	***10,184***	458	***9,726***	**4,844**
10/11/2026	**4,904**	0	**5,367**	2,478	0	0	***10,271***	408	***9,863***	**4,496**
10/12/2026	**4,866**	0	**5,366**	2,477	0	0	***10,232***	542	***9,690***	**4,324**
10/13/2026	**5,102**	0	**3,776**	2,474	0	0	***8,878***	381	***8,497***	**4,721**
10/14/2026	**4,876**	0	**4,657**	2,474	0	0	***9,533***	433	***9,100***	**4,443**
10/15/2026	**4,816**	0	**4,463**	2,481	0	0	***9,279***	470	***8,809***	**4,346**
10/16/2026	**4,968**	0	**3,661**	2,314	0	0	***8,629***	464	***8,165***	**4,504**
10/17/2026	**4,920**	0	**3,855**	2,474	0	0	***8,775***	474	***8,301***	**4,446**
10/18/2026	**4,820**	0	**3,874**	2,474	0	0	***8,694***	368	***8,326***	**4,452**
10/19/2026	**5,296**	0	**4,837**	2,477	0	0	***10,133***	425	***9,708***	**4,871**
10/20/2026	**4,900**	0	**4,891**	2,478	0	0	***9,791***	533	***9,258***	**4,367**
10/21/2026	**4,848**	0	**4,605**	2,477	0	0	***9,453***	447	***9,006***	**4,401**
10/22/2026	**4,704**	0	**4,858**	2,477	0	0	***9,562***	396	***9,166***	**4,308**
10/23/2026	**4,812**	0	**4,904**	2,474	0	0	***9,716***	434	***9,282***	**4,378**
10/24/2026	**4,868**	0	**4,727**	2,477	0	0	***9,595***	532	***9,063***	**4,336**
10/25/2026	**4,728**	0	**4,256**	2,477	0	0	***8,984***	472	***8,512***	**4,256**
10/26/2026	**4,804**	0	**4,051**	2,476	0	0	***8,855***	408	***8,447***	**4,396**
10/27/2026	**4,766**	0	**4,621**	2,477	0	0	***9,387***	484	***8,903***	**4,282**
10/28/2026	**4,890**	0	**4,692**	2,477	0	0	***9,582***	380	***9,202***	**4,510**
10/29/2026	**4,864**	0	**5,124**	2,476	0	0	***9,988***	413	***9,575***	**4,451**
10/30/2026	**4,700**	0	**4,720**	2,478	0	0	***9,420***	554	***8,866***	**4,146**
10/31/2026	**4,608**	0	**3,609**	2,477	0	0	***8,217***	398	***7,819***	**4,210**
Totals	**152,994**	**0**	**126,785**	**63,192**	**0**	**0**	**279,779**	**13,929**	**265,850**	**139,065**
Max	**5,302**	**0**	**5,367**	**2,481**	**0**	**0**	**10,361**	**554**	***9,916***	**4,871**
Avg	**4,935**	**0**	**4,090**	**2,038**	**0**	**0**	**9,025**	**449**	***8,576***	**4,486**
Min	**4,608**	**0**	**1,413**	**0**	**0**	**0**	**6,409**	**368**	***5,955***	**4,146**

AC Ward High Service = (High Service East + High Service West)

Elm St to AC Ward is accounted for in AC Ward High Service

Outside Boosters & Meters to System = (Grand Ave + 92nd + 88th Meter Pit + 88th DM Inf. + Alluvion + Maffitt + SE 22nd)

Total System Usage = (AC Ward High Service + Outside Boosters & Meters + ASR Recovery)

Deduct Water is water used by AC Ward during treatment

Net System Usage = (Total System Usage - Deduct Water)

Net System Usage is the metric CIWW uses for WDMWW founding data

CIWW Production = (AC Ward High Service - Elm St - Deduct)

WDMWW NET SYSTEM USAGE (million gallons)																				
	2022				2023				2024				2025				2026				
	Monthly Total	Annual Running Total	Peak Day	Annual Running Avg Day	Monthly Total	Annual Running Total	Peak Day	Annual Running Avg Day	Monthly Total	Annual Running Total	Peak Day	Annual Running Avg Day	Monthly Total	Annual Running Total	Peak Day	Annual Running Avg Day	Monthly Total	Annual Running Total	Peak Day	Annual Running Avg Day	Cumulat. Total +/- from 2025
Jan	155.109	155.109	5.306	5.004	161.451	161.451	6.111	5.208	163.391	163.391	6.070	5.271	178.135	178.135	6.499	5.746	185.856	185.856	6.750	5.995	4.3%
Feb	141.939	297.048	5.776	5.035	145.997	307.448	5.621	5.211	160.100	323.491	5.872	5.392	154.969	333.104	6.267	5.646	168.730	354.586	6.827	6.010	6.4%
Mar	154.843	451.891	5.433	5.021	161.079	468.527	5.482	5.206	165.137	488.628	5.780	5.370	172.702	505.806	5.928	5.620	187.674	542.260	7.247	6.025	7.2%
Apr	156.496	608.387	5.763	5.070	168.292	636.819	6.664	5.307	181.903	670.531	7.427	5.542	184.198	690.004	7.284	5.750	195.411	737.671	7.567	6.147	6.9%
May	199.541	807.928	7.512	5.351	233.985	870.804	11.400	5.767	200.914	871.445	8.273	5.733	243.802	933.806	11.611	6.184	279.958	1017.629	11.490	6.739	9.0%
June	277.275	1085.203	12.906	5.996	318.153	1188.957	12.471	6.569	283.181	1154.626	12.417	6.344	229.311	1163.117	11.668	6.426	250.121	1267.750	10.677	7.004	9.0%
July	357.456	1442.659	13.194	6.805	342.951	1531.908	13.227	7.226	288.450	1443.076	11.908	6.775	209.338	1372.455	7.618	6.474	310.967	1578.717	12.610	7.447	15.0%
Aug	353.141	1795.800	13.925	7.390	343.971	1875.879	13.778	7.720	299.053	1742.129	11.848	7.140	268.196	1640.651	10.797	6.752	320.627	1899.344	12.375	7.816	15.8%
Sept	260.972	2056.772	10.239	7.534	291.658	2167.537	13.174	7.940	287.835	2029.964	11.270	7.409	299.688	1940.339	12.199	7.107	247.929	2147.273	12.993	7.865	10.7%
Oct	211.927	2268.699	13.689	7.463	209.068	2376.605	10.635	7.818	237.917	2267.881	9.183	7.436	243.890	2184.229	10.959	7.185	265.850	2413.123	9.916	7.938	10.5%
Nov	155.975	2424.674	5.907	7.260	164.296	2540.901	6.243	7.607	164.355	2432.236	6.076	7.260	179.347	2363.576	6.913	7.077					
Dec	163.338	**2588.012**	5.577	**7.090**	166.679	**2707.580**	6.042	**7.418**	168.796	**2601.032**	6.499	**7.107**	185.846	**2549.422**	6.918	**6.985**					

Notes: Net system usage is defined as: (Total System Usage - Deduct Water)

Five-year max for each respective month

Peak Day for that year

